

## Updates to HHSC EVV Mailboxes and Website

### HHSC EVV Mailboxes

By June 28, HHSC EVV Operations will update their electronic mailboxes to the following email addresses:

Current Name	Revised Name	Current Email Address	* Revised/Approved Email Address Update
HHSC Electronic Visit Verification	No change	<a href="mailto:electronic_visit_verification@hpsc.state.tx.us">electronic_visit_verification@hpsc.state.tx.us</a>	<a href="mailto:EVV@hhs.texas.gov">EVV@hhs.texas.gov</a>
HHSC EVV PSO	HHSC EVV Proprietary Systems	<a href="mailto:EVV_PSO@hhs.texas.gov">EVV_PSO@hhs.texas.gov</a>	<a href="mailto:EVVPSO@hhs.texas.gov">EVVPSO@hhs.texas.gov</a>

### Additional information:

- Assess all personal materials, such as contact matrices, for any updates needed.
- Always refer to the HHSC EVV website [Electronic Visit Verification | Texas Health and Human Services](#) for current information and resources.
- HHSC EVV Operations will continue receiving emails if a previous email address is used.

### HHSC EVV Website

By early July, the HHSC EVV website and some of its webpages will have a new layout to reorganize resources and include updates related to the [21st Century Cures Act, Section 12006](#) .