

07/30/2020

## **Electronic Visit Verification Notice for Consumer Directed Services Employers**

### **Background:**

From July 1, 2020 through November 30, 2020, the Electronic Visit Verification (EVV) practice period allows Consumer Directed Services (CDS) employers to learn more about using the EVV system. During the practice period, EVV claims will not be denied for a mismatch.

Beginning December 1, 2020, all service visits for an EVV-required service must be captured in the EVV system. Claims without a matching EVV visit transaction accepted into the EVV Portal will be denied for payment.

### **Key Details:**

HHSC published the attached Information Letter (IL) for Financial Management Services Agencies (FMSAs). The IL informs FMSAs that a CDS employer may delegate the performance of EVV visit maintenance to the FMSA and reminds FMSAs about EVV training requirements. The IL also includes a notice for CDS employers, which explains EVV requirements.

HHSC requires STAR Kids, STAR+PLUS, and STAR Health MCOs, as well as Dual Demonstration Medicare-Medicaid Plans (MMPs), to share the IL with their FMSAs, and to direct their FMSAs to provide the EVV notice to CDS employers by August 31, 2020.

*Note:* The IL requires fee-for-service FMSAs to provide the EVV Notice for CDS employers by July 31, 2020. This deadline does not apply to MCOs, MMPs or their contracted FMSAs.

### **Action:**

MCOs and MMPs must share the attached IL with their FMSAs.

MCOs and MMPs must direct FMSAs to provide the EVV Notice to CDS Employers **by August 31, 2020.**

### **Resources:**

Information Letter 20-33: EVV Guidance for FMSAs and CDS Employer (Attached)

### **Contact:**

CDS Policy & Operations team at [CDS@hhsc.state.tx.us](mailto:CDS@hhsc.state.tx.us) and EVV Operations team at [Electronic\\_Visit\\_Verification@hhsc.state.tx.us](mailto:Electronic_Visit_Verification@hhsc.state.tx.us)

**Attachment:** IL 2020-33 EVV Guidance for FMSAs and CDS Employer Notice\_06262020.pdf

**Type:** Action Required

**To:** MMP; STAR+PLUS; STARHEALTH; STAR\_KIDS

**From:** Policy