

## **New and Revised EVV Policies Effective Aug. 1**

HHSC has posted the following new and revised Electronic Visit Verification policies, effective Aug. 1. The information is on [the HHS EVV website](#) and is for program providers, financial management services agencies and consumer directed services employers.

### **New Policies**

- [Data Collection Policy \(PDF\)](#)
  - The Data Collection Policy replaces the EVV Data Elements Policy. It requires an EVV system to verify critical data elements relating to the delivery of a Medicaid personal care service as required by Texas Government Code §531.024172.
- [Service Authorization Policy \(PDF\)](#)
  - Requires program providers and FMSAs to enter and maintain current service authorizations in the EVV system for each member receiving a service required to use EVV.

### **Revised Policies**

- [EVV System Selection Policy \(PDF\)](#)
  - The System Selection Policy replaces the EVV Vendor Selection Policy. It now includes the EVV proprietary system option and updated requirements for selecting an EVV system.
- [EVV System Transfer Policy \(PDF\)](#)
  - The System Transfer Policy replaces the EVV Vendor Transfer Policy. It provides requirements for transferring from one EVV system to another.
- [Training Policy \(revised\)](#)
  - Requires program providers, FMSAs and CDS employers to complete EVV training prior to using an EVV system, and then annually.

### **Website Updates**

The Forms section of the HHS EVV home page has been removed. The:

- Visit Maintenance Unlock Request has moved to the new EVV Visit Maintenance section to make it easier to locate.
- EVV Rights and Responsibilities for fee-for-service and managed care have moved to the new Rights and Responsibilities section.

[Email questions to HHSC EVV.](#)