

# **EVV Portal and TexMedConnect Improvements and Training Updates Available**

Information posted August 28, 2020

On August 28, 2020, TMHP made improvements to the Electronic Visit Verification (EVV) Portal and TexMedConnect. TMHP has created a demonstration of the EVV Portal changes and updated the related training materials.

## **EVV Portal Updates**

TMHP has updated the EVV Claims Search tab as follows:

- EVV Match Code drop-down menu—The EVV08-Natural Disaster code has been added to the claims match results. HHSC will assign the EVV08 code to ZIP codes that are affected by a natural disaster. HHSC will notify program providers if EVV08 will be used for a disaster.
- New ZIP code columns—A Member ZIP code column and a Provider ZIP Code column have been added to the search results. The new columns can be used to confirm whether a ZIP code that should have received an EVV08 was entered incorrectly on the claim.
- Export Data to Excel option—The new ZIP Code columns have also been added to the exported results.

## **My Account and TexMedConnect Updates**

TMHP has updated My Account and TexMedConnect as follows:

- My Account has added the ability for administrators to modify permissions for eligibility verification—Managed care organization (MCO) Long-term Services and Supports (LTSS) providers can now verify eligibility. Users must ask their account administrator for eligibility verification access.
- TexMedConnect added three new links to the left-hand navigation menu: Eligibility, Client Group List, and Eligibility Verification Batch History—These new features allow MCO Long-term Services and Supports (LTSS) providers to view client eligibility information and run eligibility batch reports.

## **EVV Training Material Updates**

Users can see a new demonstration of the EVV Portal changes listed above in the [Electronic Visit Verification \(EVV\) Portal: August Updates Demo](#) on the TMHP Learning Management System (LMS).

The following training materials have also been updated to include the EVV Portal and TexMedConnect changes:

- [Using the EVV Portal: EVV Claim Search Tab Job Aid](#)
- [TexMedConnect User Guide for Managed Care Organization \(MCO\) Long-Term Services and Supports \(LTSS\) Providers](#)
- [Module 5, Part 6: EVV Claim Search Demonstration](#)
- [Module 6: EVV Claim Submission and Billing CBT](#)

Users must have a user name and password to access training materials on the TMHP LMS. [Click here to register for the LMS.](#)

For more information, contact [evv@tmhp.com](mailto:evv@tmhp.com).