

IMPORTANT NOTICE:

Diagnosis change for ICD-10

10/23/15

Re: Important information for LTSS Providers billing with diagnosis code 799.9

Dear Valued Provider:

As we plan for the mandatory change from ICD-9 to ICD-10, we want to prepare you for the change by providing you with the new diagnosis code that will replace 799.9 - which you currently use to bill LTSS claims.

We want to introduce to you the new diagnosis code that will be effective 10/1/15. The new diagnosis code is **R69**. Please begin using the new diagnosis code for dates of services on or after 10/1/15. For dates of services prior to 10/1/15, diagnosis code 799.9 may be used. If you currently have an authorization with diagnosis 799.9, for dates of services prior to 10/1/15, continue to use that authorization, claims will not be denied. However, submit claims with the new diagnosis code for dates of services on or after 10/1/15. Claims are processed on an authorized valid HCPCS code and a valid ICD-10 diagnosis code.

ICD-9 codes will no longer be accepted on claims for dates of services on or after 10/1/15. If you bill with ICD-9 for dates of services on or after 10/1/15, the claim will be denied, and a corrected claim containing an ICD-10 diagnosis code would be required.

For example: If the date span for services are 9/28/15 - 10/5/15; please bill dates of service 9/28/15 through 9/30/15 on one claim using ICD-9 diagnosis codes, and dates of service 10/1/15 through 10/5/15 on a separate claim using ICD-10 diagnosis codes.

We hope that this will assist you and your staff in providing better care to your Cigna-HealthSpring patients. For additional information regarding ICD-10, please visit our website at starplus.cignahealthspring.com.

Additional sites for ICD-10 conversion:

- › <https://www.cms.gov/Medicare/Coding/ICD10/2014-ICD-10-CM-and-GEMs.html>
- › <http://www.dads.state.tx.us/providers/icd10/index.cfm#icdsearch>
- › <http://www.tmhp.com/Pages/CodeUpdates/ICD-10.aspx>

For any questions about this change, please feel free to call Provider Services at **1-877-653-0331**.

