



July 2, 2020

Dear Valued Providers:

The Texas Health and Human Services Commission (HHSC) has adopted temporary emergency payment rate add-ons for Nursing Facilities (NFs) providers to support access and safety during the emergency declaration related to COVID-19.

The emergency payment rate add-ons will be effective retroactive to April 1, 2020 and are assumed to conclude on August 31, 2020 or the end of the disaster declaration.

What this means:

- No action required by providers; providers should continue to bill their services using their normal billing process. All claims already paid with dates of service April 1, 2020 to present will be reprocessed.
- Providers must go online to access the Required Provider Attestation or they will later be subject to recoupment: <https://rad.hhs.texas.gov/long-term-services-supports>
- HHS Resource letter, see link: <https://apps.hhs.texas.gov/providers/communications/2020/letters/IL2020-31.pdf>

If you have questions, contact your designated Nursing Facility Provider Relations Representative or you may also contact our Provider Services at 1-877-653-0331 Monday to Friday, 8 a.m. to 5 p.m. Central Time.