



2/25/2021

Personal Protective Equipment for the CDS/FMSA Providers

Due to challenges with service providers in Consumer Directed Services (CDS) option accessing personal protective equipment (PPE) during the COVID-19 pandemic. HHSC has implemented a process for Cigna STAR+PLUS/CarePlan to request PPE on behalf of our members who use the CDS option. This process utilizes the Texas Division of Emergency Management's (TDEM) State of Texas Assistance Requests (STARs) system.

PPE items available through this process include:

- Surgical masks
- Gloves (in sizes S-XL)
- Hand sanitizer (8 oz., 12 oz., and 0.5 gal containers)
- Sanitary wipes

Providers can contact Provider Services **1-877-653-0331** and request to speak to their Provider Relations Representative if they have further questions.