



03/20/2020

Dear Valued Provider:

As the Coronavirus pandemic continues to spread throughout the United States, we appreciate that providers across the country are on the front line to offer dedicated care to our Cigna STAR+PLUS customers, as well as communities.

To honor this commitment, effective immediately, Cigna STAR+PLUS has implemented the following measures:

- Prior authorization for Coronavirus screening and SARS-CoV-2 testing is waived for up to 90 days.
- HHSC is allowing additional HCPC codes to bill for telemedicine and telehealth services, more information to follow on what those codes are.
- **U0001** (for CDC lab testing) and **U0002** (for non-CDC lab tests). The codes will be effective April 1, 2020
- A rate hearing has been scheduled for March 23, 2020 to propose reimbursement methodology for the testing codes
- The codes will be payable to laboratories that are subject to Clinical Laboratory Improvement Amendments (CLIA) for high complexity lab testing (i.e. LabCorp, Quest)

Refer to the HHS website for detailed information at:

[https://hhs.texas.gov/services/health/coronavirus-covid-19 information](https://hhs.texas.gov/services/health/coronavirus-covid-19-information)

For additional questions or concerns, please contact our Provider Services at 1-877-653-0331 Monday to Friday, 8 a.m. to 5 p.m. Central Time.